

# LEADOUS SUPPORT OFFICE HOURS

COMPLIMENTARY ADOBE EXPERIENCE CLOUD SOLUTION EXPERTISE

Connect directly with experts and get real-time help with your Adobe AEP products. Experts work side by side with you to resolve challenges, answer questions, and make sure your initiatives keep moving forward without delay.

## Direct access. Real-time guidance. Trusted Leadous expertise.



Immediate access to a trusted partner who understands Adobe technology and digital marketing. With Support Office Hours, you're never left figuring it out alone—we're here to lead you. Think of it as your personal troubleshooting session, whether you're stuck on a technical issue, need guidance on best practices, or want reassurance that you're on the right track.

### Support Office Hours







Adobe AEP products.

 **Mondays 11:00 AM CT**

 **Thursdays at 11:00 AM CT**

 [Register Here](#)  *Registration is required for each call you plan to attend.*

**When registering, please provide specifics, paying close attention to the product name and describing your concern in detail.** This ensures your issue can be prioritized to the right resource, or in some cases, resolved prior to the call.

What We Cover	What We Don't Cover
 Troubleshooting errors in Adobe AEP products	 New feature builds
 Live screen shares to pinpoint solutions	 Custom coding requests
 Guidance and documentation to resolve issues	 Full project implementation

## How It Works

1. Register for the call you want to attend.
2. Join the session, share your screen, and describe the issue.
3. Leadous will:
  - Guide you through steps to resolve it, or
  - Provide documentation and direction.

While support hours are a shared resource, they are not unlimited. If usage becomes heavy, we'll work with clients to map services more appropriately aligned to their requirements. If the issue is complex and requires hands-on support, clients can purchase hourly consulting for deeper troubleshooting or request a scoped engagement based on requirements.

## Why Attend?

Fast access to expert guidance

Immediate troubleshooting support

Cost-effective solution for quick technical issues

## About Leadous

Leadous is a full-service global consultancy for brands that deliver exceptional experiences to the journey makers and the journey takers, helping marketers and technologists turn complexity into clarity. Leveraging strategic partnerships (Adobe, Salesforce, HubSpot, IBM, and Oracle and more) to unlock the full value of their investments. With deep platform expertise and a human-first approach, Leadous helps clients streamline operations, activate data, and transform strategies into measurable outcomes. Whether optimizing for performance, scaling personalization, or architecting for intelligence, Leadous leads with insight, precision, and partnership every step of the way.

Digitally transforming the way marketing connects with people.

**Let us lead you. | [www.leadous.com](http://www.leadous.com) | 844-LEADOUS**